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News

New Web Site Allows Patients to Rate 52,000+ Healthcare Providers

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Site lets visitors share their experiences, research quality data, review other users' ratings, contact providers (7/15/2008)

DETROIT, MICH.—A new Web site, WhereToFindCare.com, has launched in response to growing concerns about healthcare quality and satisfaction in the United States.

The site lets visitors share their experiences, research quality data, review other users' ratings, and contact providers directly. The Web site is unique because it is free for consumers to use and its database includes more than 52,000 healthcare providers nationwide such as hospitals, nursing homes, hospices, rehabilitation facilities, and home care agencies.

Patients rate the care they received on a scale of one to five, leave comments, and nominate an exceptional caregiver for recognition. Ratings are instantly aggregated and shared, allowing future patients to learn from former patients' experiences before they choose a facility or service. In addition to patient feedback, visitors to WhereToFindCare.com can also view quality data on all facilities as well as amenities, photos, and virtual tours of participating facilities.

"We encourage all patients to leave feedback, no matter what their experience," says Barbara O'Connell, cofounder of WhereToFindCare.com. "It is rare to hear good things in healthcare anymore, so we want to encourage positive feedback, not just negative."

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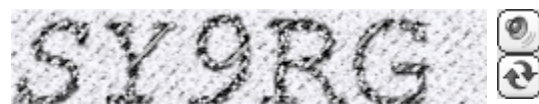
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- Yes, it is a part of activity
- Yes, it is included in
- Yes, it is available on computer lab
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